

Position: Personal Support Worker

Reports To: Coordinator of Community Withdrawal and Crisis Support Program (CWCSPP)

Position Summary

The Personal Support Worker (PSW) will assist an inter-disciplinary team of nurse practitioners, registered nurses, counsellors, and other staff in the provision of substance use and addiction related services to clients.

The PSW may be required to work at various points of access including the Rapid Access to Addiction Medicine (RAAM) Clinic, the Mental Health and Addictions Crisis Centre and supervised consumption sites.

Details of Position/Hours of Work

- Permanent
- Full time, 35 hours/week
- Schedules may vary according to program needs including evenings and weekends

Compensation

- \$16.21 - \$17.58 per hour
- 19 days' vacation in first year
- Benefit eligibility after three months

Duties & Responsibilities

- Provide basic health and personal care for each client as required and relevant to the goals of the program/s
- Provide each client with meaningful support through the approaches of Motivational Interviewing
- Monitor clients whose health status may change
- Participate within the scope of defined duties as part of an inter-disciplinary team
- Participate in the bio-psycho-social approach to patient care
- Assist in the administration of medications as delegated
- Maintain client records
- Participate in the implementation of care/treatment plans as directed
- Maintain a professional manner at all times in the performance of duties
- Protect and promote the welfare, dignity, and individual rights of our clients at all times
- Adhere to the goals, policies, and aims of Addiction Services of Thames Valley in all professional activities
- Employ safe work practices at all times

- Take patients' blood pressure, temperature and pulse
- Collect specimens for testing, e.g. urine drug testing
- Perform other procedures as directed by nurse practitioners, nurses and staff
- Maintain inventory of supplies
- Clean or sterilize equipment
- Provide sterile drug equipment to clients
- Assemble, setup and operate job-related equipment

Knowledge, Skills, Abilities, Other Requirements

- Graduate of an accredited school for Personal Support Worker required
- Current CPR Certification required
- Working knowledge of chemical dependency, including the pathophysiology of substance abuse and withdrawal
- Working knowledge of the bio-psychosocial model of care and best practices for co-occurring disorders
- Working knowledge of community resources
- Ability to work with clients experiencing serious addiction and mental illnesses and their families
- Therapeutic verbal and written therapeutic communication skills in English
- Ability to work well with others in a team approach, and adapt to changing situations
- Physically capable of performing assigned duties within a flexible work schedule inside a 24 hour a day, 7 day a week schedule
- Knowledgeable regarding the nursing process and its application, including the assessment, planning, implementation, and evaluation of nursing care
- A well-defined sense of diplomacy and conflict resolution
- Must be familiar with laws, regulations, and guidelines governing health care provision
- Computer literacy, including effective working skills of MS Word, Excel and e-mail required
- Ability to rotate shifts as required
- Excellent teamwork and team building skills
- Resourceful, flexible, and adaptable
- Able to effectively communicate both verbally and in writing
- Politically and culturally sensitive

Working Conditions

- May be exposed to infectious and communicable diseases; working with individuals who have a history of trauma and being aggressive.
- Manual dexterity required to use desktop computer and peripherals.
- Overtime as required



- Pressures of deadlines and multi-tasking environment
- Interacting with clients in a clinical setting
- Moderate physical activity including walking, standing, sitting, lifting

PLEASE SUBMIT RESUME & COVER LETTER IN CONFIDENCE BY

January 26, 2018 at 4:30 pm to:

ADSTV

Attn: Human Resources – **PSW**

260-200 Queens Ave., London, ON N6A 1J3

or

employment@adstv.on.ca

Please indicate the position you are applying to in the subject line if submitting via email.

ADSTV is an inclusive employer and encourages applications from Indigenous persons, women, persons with disabilities and members of visible minorities. If you require a disability-related accommodation during this process, please inform us of any required accommodations needed.

Preference will be given to candidates who are proficient in both official languages of Canada and who meet all job requirements.

Préférence sera accordée aux candidats qui sont compétents dans les deux langues officielles du Canada et qui satisfont à toutes les exigences de l'emploi.

We thank all applicants for their interest but regret only those selected for an interview will be acknowledged.

No phone calls please.