

High Level Statements

Vision ~

Limitless possibilities through freedom from addictions.

Mission ~

Igniting hope and fostering change with those affected by addiction.

Core Values ~

Excellence

A relentless commitment to high quality.

Integrity

Enacting our values with respect and honesty.

Collaboration

Working together for a common purpose.

Choice

Supporting change through options.

Compassion

Your story matters.

10 Year Outcomes Statements

Fewer individuals and families will be struggling with addiction in isolation
More people are freed from addiction and others avoid it all together!
More people are receiving support and treatment in their communities of choice

The communities we serve understand the complexity of addiction and recognize the impact on the daily lives of all involved

Barriers are removed so that people receive support and treatment to improve quality of life, building on their strengths

People have homes and basic needs are met as the essential foundation for recovery and well-being

Our diverse staff and programs offer excellence in treatment and support

Working within communities, alongside partners, we are a recognized and trusted leader, sharing expertise in addiction treatment and supports. Together, we are a collaborative, inclusive and interdependent system – people know where to turn for help

We celebrate lived experience and the reduction of the stigma of all addiction

“It’s possible!”

Breakthrough ~

Fewer individuals and families will be struggling with addiction in isolation

More people are freed from addiction and others avoid it all together!

More people are receiving support and treatment in their communities of choice

Enabling ~

Based on our expertise, continue to be a leader in advancing the addiction treatment & support service continuum in Thames Valley communities

- Respond in a timely way to the ever-changing addiction needs of our communities including:
 - Alcohol, Opioid Crisis, Marijuana Legalization, Supervised Injection Sites, Gaming, Internet, Gambling, etc.
- Educate, train and build capacity with service partners to address addiction needs in their practices
- Implement ways to better serve underserved communities including:
 - families, youth and older adults, Francophone, Indigenous, other diverse communities,
- Increase focus on work with addiction partners to strengthen the addiction continuum
- Develop self-management strategies (including new technologies) to support clients as they manage their addiction
- Advocate regarding addiction social policy issues
- strengthen excellence and quality care

Embed addiction treatment & support within Elgin, London, Middlesex and Oxford

- Participate in and implement integrated, collaborative treatment models to wrap around clients and families requiring intensive supports
- Strengthen and develop enduring, interdependent partnerships with hospital, community mental health, primary care and municipalities/counties to better address addiction treatment and support from a collaborative and integrated approach

Foster organizational health and optimize resources

- Enhance staff recruitment, retention and wellness strategies
- Build and implement an intentional leadership and succession plan
- Advocate for and diversify funding streams
- Expand integration opportunities to use resources more effectively and streamline service
- Sustain governance excellence